

# Family Ear, Nose & Throat, LLC

**Patient Name:** \_\_\_\_\_ **DOB:** \_\_\_\_\_

**Mailing Address:** \_\_\_\_\_ **City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Physical Address(If different from mailing):** \_\_\_\_\_

**Home Phone:** \_\_\_\_\_ **Cell:** \_\_\_\_\_ **Work:** \_\_\_\_\_

**Occupation:** \_\_\_\_\_

**Can we send information via email?** YES NO **Email:** \_\_\_\_\_

**Do we have permission to leave messages on your answering machine or with others who may answer your phone?** YES NO

**Contact Persons:** If the person is someone, we can discuss medical information with please list.

Otherwise, we will ***NOT*** be able to discuss any information with them.

**\*Authorization will only expire with written revocation from the patient\***

**Name:** \_\_\_\_\_ **Phone #:** \_\_\_\_\_ **Relationship:** \_\_\_\_\_

**Name:** \_\_\_\_\_ **Phone #:** \_\_\_\_\_ **Relationship:** \_\_\_\_\_

**Primary Care Physician/Provider:** \_\_\_\_\_ **State:** \_\_\_\_\_

**Other Physician/Providers you would like to receive office notes:**

**Physician/Provider:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Physician/Provider:** \_\_\_\_\_ **State:** \_\_\_\_\_

**Physician/Provider:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Physician/Provider:** \_\_\_\_\_ **State:** \_\_\_\_\_

**Parent/Guardian #1Name:** \_\_\_\_\_ **Relationship:** \_\_\_\_\_

**Mailing Address:** \_\_\_\_\_ **City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Physical Address(If different from Mailing Address):** \_\_\_\_\_

**Home Phone:** \_\_\_\_\_ **Cell:** \_\_\_\_\_ **Work:** \_\_\_\_\_

**Parent/Guardian #2 Name:** \_\_\_\_\_ **Relationship:** \_\_\_\_\_

**Mailing Address:** \_\_\_\_\_ **City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Physical Address(If different from Mailing Address):** \_\_\_\_\_

**Home Phone:** \_\_\_\_\_ **Cell:** \_\_\_\_\_ **Work:** \_\_\_\_\_

**Insurance-Primary Carrier:** \_\_\_\_\_

**Subscriber Name:** \_\_\_\_\_ **DOB:** \_\_\_\_\_

**Insurance-Secondary Carrier:** \_\_\_\_\_

**Subscriber Name:** \_\_\_\_\_ **DOB:** \_\_\_\_\_

**By signing below, you are authorizing and validating all the above information.**

**Patient signature or responsible party:** \_\_\_\_\_ **Date:** \_\_\_\_\_

## Financial Policy

Healthcare is expensive and a universal concern for employers, patient families and medical providers. As a small, independent practice, we are committed to continue to support patient families by providing caring medical care and services. To do this, we will maintain a firm financial policy. So that expectations are clear between practice and the patient family, the following represents the obligations of the patient.

- The **co-pay** is due at the time of service and \$5 processing fee will be applied to all co-pays made afterwards.
- **Coinsurance** and **deductible** amounts, to be paid by the patient, are due upon receipt of the statement. If that balance is more than \$100, we can arrange a payment plan to extend over a set number of months.
- Patients paying for services should be prepared to pay full amount at the time of service or arrange a payment plan. Payments made beyond the agreed number of months will be subject to \$10 processing fee for each month a balance remains.
- **Returned checks** will be subject to a \$35 processing fee.
- Appointments cancelled with less than one business day notice and any **no-shows**, will be charged a \$20 fee.
- It is the patient's responsibility to resolve all insurance denials directly with the insurance company when the denial is through no fault of our practice.
- If an account remains unpaid without an agreement in place, it will be sent to a collection agency.

**Please sign below to indicate you have read and understand these policies. Thank you.**

Patient Signature or Responsible Party: \_\_\_\_\_ Date: \_\_\_\_\_

### Please circle response:

- Would you like access to patient portal? YES NO *This will give access to send messages only.*
- Would you like a reminder: Call#: \_\_\_\_\_ Text #: \_\_\_\_\_ or NO